



Updates from Shell

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Updates from Shell

- Managing the three C's; Capability, Competence, Credibility
 - Capability: The Shell Incident Management System
 - Competence: The Shell Global Response Support Network
 - Credibility: Integrating into non-ICS national response frameworks; lessons from two UK exercises

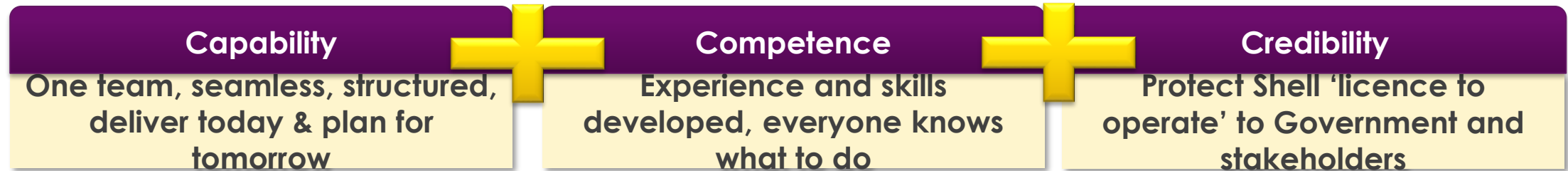
Managing the three C's

SHELL GLOBAL RESPONSE SUPPORT NETWORK

"An effective response capability consistently delivered to minimize impact."



CRITICAL BUILDING BLOCKS

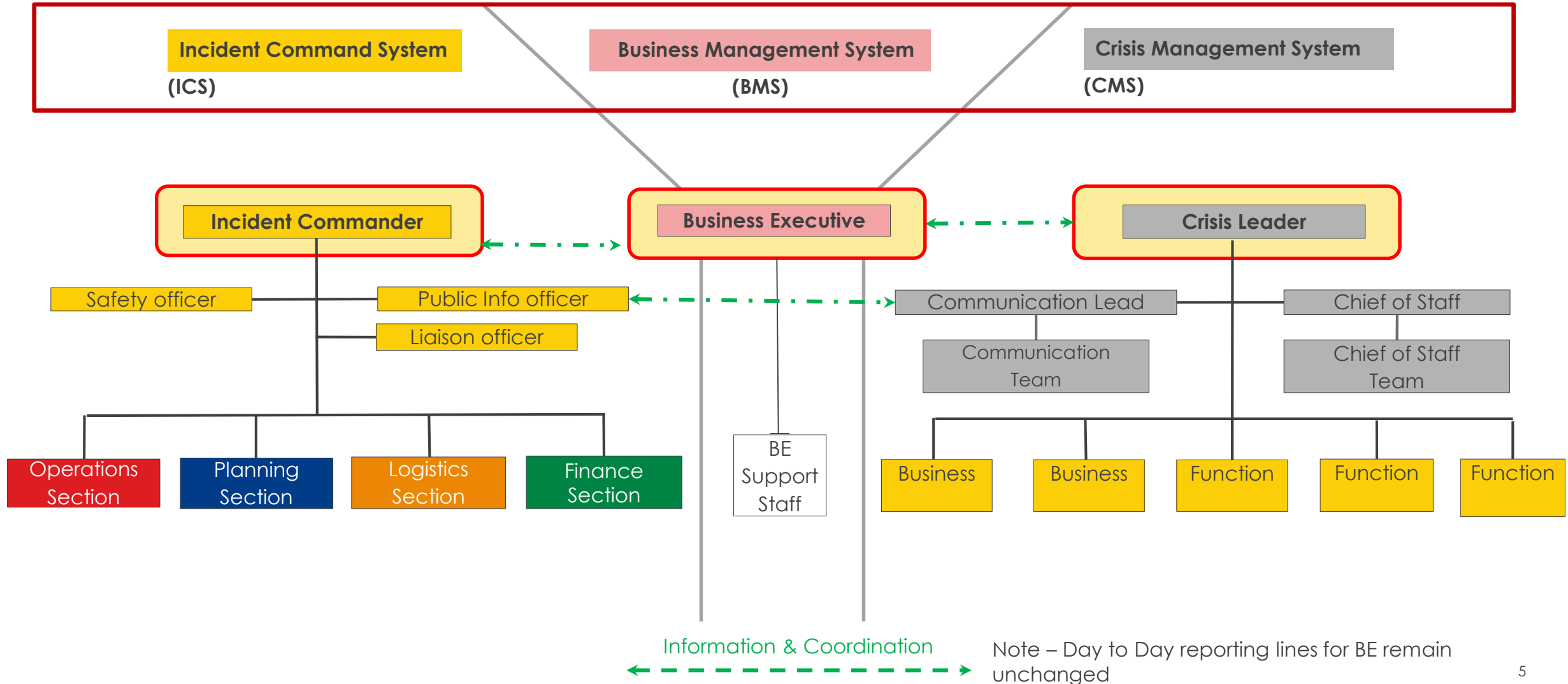


KEY LEARNINGS



- ❑ No single Business Unit (BU) can manage a prolonged response ⇒ *Need for early mobilisation of the GRSN*
- ❑ BUs underestimate required resourcing effort ⇒ *Mitigated by GRSN*
- ❑ Exercises strengthen Government relationships ⇒ *Government participation requires early BU commitment*
- ❑ Value of GRSN "hitting the ground running" ⇒ *Requires a common incident management system*

Shell Incident and Crisis Management System



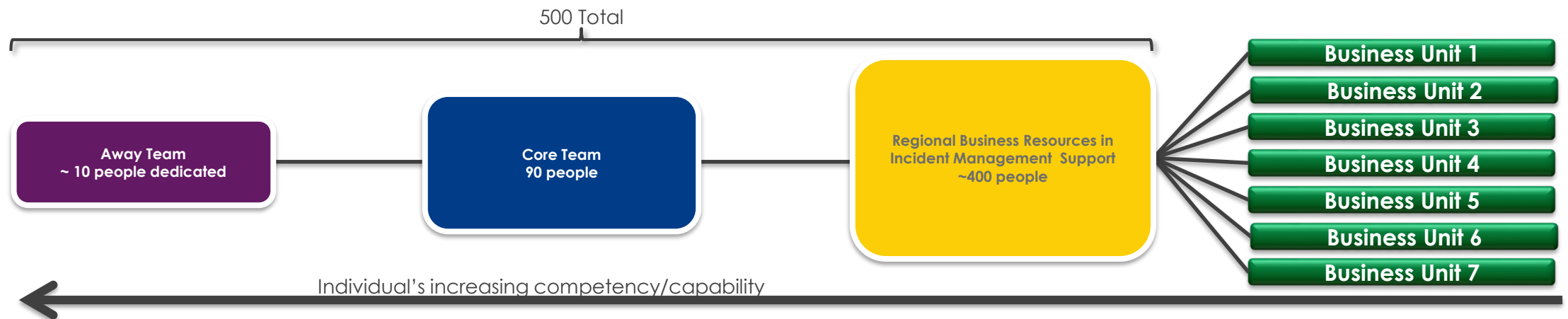
GRSN: From 2000 strangers to 1 global network

GLOBAL RESPONSE SUPPORT NETWORK (GRSN)



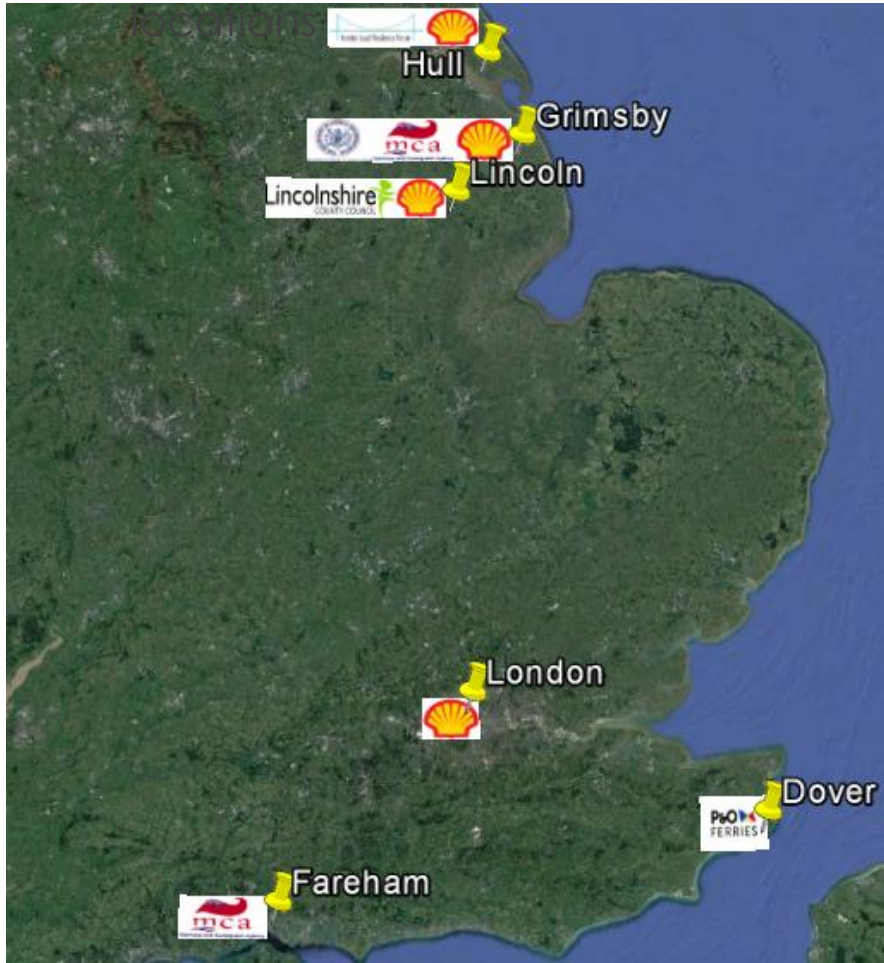
- ❑ Mobilising the right people, with the right skills to the right place
- ❑ 2000 staff trained globally
- ❑ 1 Incident Management System

GLOBAL REGIONAL RESPONSE TEAM STRUCTURE



Case Study – Shell Exercises with UK Government 2016 & 2017

Exercise Grey Seal cell



Exercise Balmoral cell



Shell IMT Structure

