

# REPORT OF ACTIVITY 2023

AS WE WRAP UP 2023, JOIN US IN REFLECTING ON HOW WE'VE NAVIGATED THE EVOLVING ENERGY LANDSCAPE WITH A COMMITMENT TO SAFETY AND INNOVATION.

As we reach the end of another year, this is a great opportunity to reflect upon what we have achieved as an organisation. We have continued to use flexible/hybrid working at our bases and offices across the world, which has seen most personnel working a minimum of two to three days per week on-site.

We have collaborated with members, government, and industry stakeholders worldwide to promote industry good practices as well as broadcasting key messages of spill preparedness and response readiness. Over the year we have attended and exhibited at many key industry conferences and delivered forums in seven countries.

As a member-owned organisation, direct engagement with our ~170 members through OSRL-Member preparedness reviews, provided a vital opportunity to help maintain response readiness and how we can improve.

The Subsea Well Intervention Services (SWIS) continue to expand the portfolio of services we offer. Across the whole range of OSRL's response and preparedness activities, we continue to enhance our capabilities. As the Energy transition moves forward, we have continued to grow our offering to meet the future needs of the industry better.



As ever, we are committed to ensuring safety is at the forefront of our organisation and this year we have released a revised health and safety handbook. This update includes the IOGP Life Saving Rules and Toolbox Risk Identification to promote the safe utilisation of tools.

We have responded to a wide range of incident scenarios across the world and addressed many challenges in the process. We have also marked a significant milestone with the first operational use of our 727 aircraft.

In 2023, our Cyber Defence strategy remained a priority in our IT activity. Our roadmap has included further modernisation of our Network hardware, new Cyber awareness training partner, and our first Cyber Attack Exercise. The Exercise simulated a total loss of our Office 365 toolset, and we were able to build a comprehensive assessment of our ability to retain communication and to respond.

Overall we have had another busy year in our response and preparedness activities and continue to verify our capabilities. As the Energy landscape continues to evolve, we will endeavour to grow our offering to continue to meet the future needs of the industry.

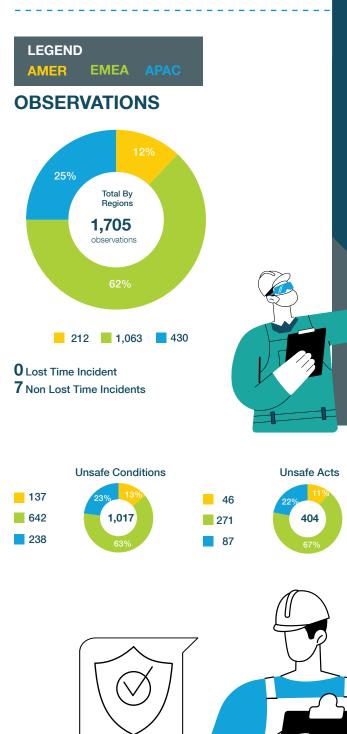
Voure de Slef.

CEO Vania De Stefani

# TABLE OF CONTENTS



SAFEGUARDING OUR WORKPLACE: A HOLISTIC APPROACH TO HEALTH AND SAFETY EMPOWERING INDIVIDUALS, NURTURING A SECURE ENVIRONMENT





### Navigating Wellness: A revised guide to health and safety

In our ongoing commitment to fostering a robust safety culture, we are pleased to announce the release of a revised health and safety handbook. This updated version places enhanced emphasis on mental health and wellbeing, along with a focus on the human factors, reflecting our holistic approach to employee welfare.

Integrated with the IOGP Life Saving Rules, the handbook serves as a crucial reminder of core safety principles, demonstrating our commitment to a secure working environment. It explicitly incorporates health and safety considerations into operational aspects, such as activity planning, risk assessment, and tool utilization like the Toolbox Risk Identification Card (TRIC).

Available both in print and digitally accessible by scanning a QR code, the handbook aims to keep all stakeholders, including visitors, contractors, and staff, well-informed about our safety culture and the resources available for their support.





Scan here to view the OSRL Health and Safety Handbook

### **OSRL HAS BEEN PIVOTAL IN ADDRESSING DIVERSE**

**OIL SPILL INCIDENTS. OUR** SKILLED RESPONDERS CONTRIBUTED TO CONTAINMENT, CLEANUP, AND COLLABORATIVE EFFORTS, SHOWCASING A COMMITMENT TO ENVIRONMENTAL STEWARDSHIP GLOBALLY.





# RESPONSE

Q4 2022 to Q3 2023

United Kinadom Reservoir fluid escape into Poole Harbour

Harbour • 5 x 5 Technical Advisors were initially mobilised with 17 onsite responders supporting at its peak • Activities: Oil clean-up, contractor management, SCAT Surveys, aerial surveillance Descenders Durg. 272 Responder Days: 373

Peru Rupture during vessel offloading due to aftershock waves from a seismic event Ongoing response since Jan 2022, demobilised on 15 Aug 2023
Activities: Supporting member, liaising with government agencies, shoreline clean.up.

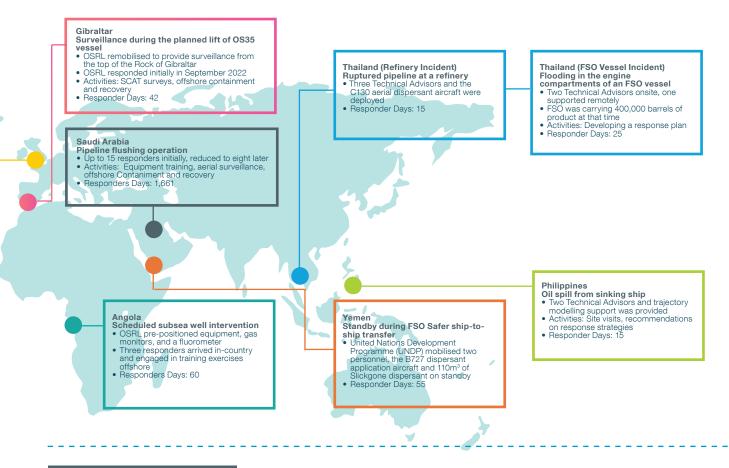
clean-up • Responders Days: 330

### Responding to oil spills with expertise and dedication

Our global response efforts span diverse locations, addressing environmental challenges caused by oil spills. Notably, we're actively engaged in responding to a spill in Nigeria, marking a significant milestone with the first operational use of the 727 aircraft. Our dedicated responders collaborate internationally, employing expertise to mitigate environmental impacts



### 2023 SIGNIFICANT RESPONSES

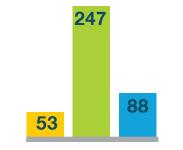


LEGEND EMEA APAC AMER

### **SPILLS / POTENTIAL SPILLS**



### **TYPES OF EXERCISES (BY REGION)**



4



### NUMBER OF INFIELD RESPONDER DAYS



Infield Responder Days (based on geographic allocation of the spills



### TOTAL DUTY MANAGER CALLS FOR **TECHNICAL ADVISORS (TA) / EXERCISES / SPILLS**

0	TA Call
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13	Exercise Calls
1	Spill Case

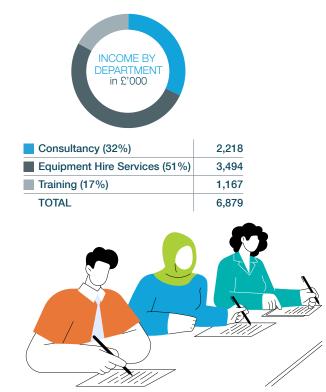
4	TA Call
2	Exercise Calls
3	Spill Case

9	TA Call	
25	Exercise C	

**REPORT OF ACTIVITY** 

5

### **INCOME BY DEPARTMENT**



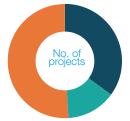
# **PREPAREDNESS** January - October 2023 **Strengthening Industry**

**Resilience:** Enhancing **Preparedness for a Safer** 



### NUMBER OF PROJECTS

### **BY DEPARTMENT**

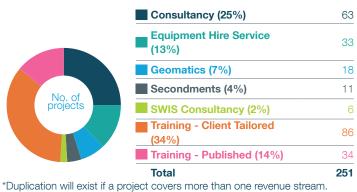


Consultancy (35%)	83
Equipment Hire Service (14%)	33
Training (51%)	120
Total	236

### **EQUIPMENT HIRE**

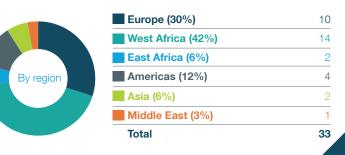


Long Term (55%)	1
Short Term (45%)	1
Total	3



### **EQUIPMENT HIRE**

**BY DELIVERY STREAM** 



### **FOLLOWERS** in 19,721 **F** 2,100 **O** 912 **EVENT PARTICIPATION** 2,927 Webinar Registrations 2,349 Webinar Attendees 15 Member Events/ Country Forums 450 Member Events/ Country Forums Attendees **Over 100** Key Account Engagement Activities **DIGITAL CONTENT INTERACTIONS** 866 Podcast downloads



# **ENGAGEMENT METRICS**

# ENGAGEMENT

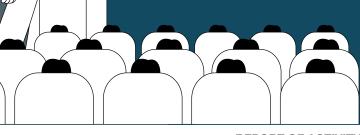
### A Year of Engagements: **Collaborative Initiatives** and Knowledge **Dissemination**

In 2023, our global and regional outreach teams facilitated collaborations with members. governments, and industry stakeholders worldwide, driving industry best practices for spill preparedness and response. At the forefront was our participation in SpillCon's oil pollution prevention conference in Brisbane, Australia, where OSRL made substantial contributions to six presentations and two collocated workshops.

Beyond traditional conferences, OSRL led forums engaging stakeholders on a country/ regional level, tailoring content for maximum impact. In 2023, we conducted forums in Brazil, Gabon, Nigeria, Namibia, Senegal, India, Cambodia, and a regional Middle East forum in Bahrain.

Digitally, our contributions thrived with webinars, thought-leadership articles, and the launch of "The Response Force Multiplier" podcast series. Covering crucial topics like Crisis Exercises, Turning Pressure Into Performance, and Navigating the AI Revolution, these platforms offered expert insights.

Direct engagement with our ~170 members through OSRL-Member preparedness reviews proved vital for maintaining response readiness and identifying improvement opportunities, guided by our response specialists and preparedness solutions advisors. Our AGM and EGM events continued to facilitate face-to-face interactions, allowing co-scheduled technical forums and OSRL-sponsored training sessions for added Member value.



**REPORT OF ACTIVITY** 

### IT ACHIEVEMENTS AND ADVANCEMENTS IN 2023

STRENGTHENING RESILIENCE THROUGH MODERNISATION, TRAINING, AND STRATEGIC PARTNERSHIPS

# **CYBER SECURITY**

Fortifying Digital Defences: Highlights of Our 2023 IT Initiatives

# OSRL IS UNVEILING ITS INAUGURAL ESG REPORT

**IN Q2 2024,** HIGHLIGHTING OUR COMMITMENT TO SUSTAINABILITY, TRANSPARENCY, AND DECARBONIZATION GOALS ACROSS OPERATIONS.

### SUSTAINABILITY CARBON EMISSIONS



Metric tonnes, excluding aviation fuel. \*Southampton and Singapore only. Fort Lauderdale and Bahrain included from 2022 onwards.

### GENDER DISTRIBUTION ACROSS JOB GRADES

### **EXECUTIVE TEAM**



## SENIOR MANAGERS MALE 67% FEMALE 33% EMPLOYEES MALE 59%

41%

FEMALE

In 2023 our Cyber Defence strategy remained front and centre in our IT activity. Our roadmap has included further modernisation of our Network hardware, new Cyber awareness training partner and our first Cyber Attack Exercise. The Exercise simulated a total loss of our Office 365 toolset, and we were able to build a comprehensive assessment of our ability to retain communication and to respond. Our resilience to such an attack was improved by the introduction of an O365 back-up solution earlier in the year.

For our teams we have updated our IT & Cyber Policy, and everyone assigned a connected training module. Driving Cyber awareness is constantly underway through an annual ongoing programme of Phishing Testing, updates, and monthly training.

Our pre-emptive Managed Assurance programme included an external review of our Cyber Target Operating Model. This involved many internal stakeholders. This benchmark will influence our priorities and refine some internal processes to enhance security. We also continue to develop our partnership with our members and have contributed to multiple audits.  $\cap$ 

8

# ENVIRONMENTAL, SOCIAL AND GOVERNANCE

Advancing Sustainable Practices: : Fostering Environmental, Social, and Governance Resilience

OSRL's non-financial reporting model includes a goal to issue our first standalone Environmental, Social and Governance (ESG) report in Q2 2024.

This will include information on OSRL's reporting framework, de-carbonisation goals, greenhouse gas emissions, high level safety data and environmental, social and governance reporting.

Over 2022 and 2023 OSRL have increased the reporting scope for greenhouse gas emissions to include data from four operational bases and will continue to bring in reporting from more bases as accurate data becomes readily accessible and available. Where available, data from all three scopes is provided, including upstream and downstream emissions.

The ESG report will provide decarbonisation goals and initiatives to reduce emissions and a more detailed breakdown of our ESG program. High level reporting will continue to feature in the annual Report of Activity.



### **FINANCIAL REPORT** FULL YEAR FORECAST



Staff Costs (29%)	28,256
Premises (11%)	10,540
Maintenance (11%)	10,414
Aviation (14%)	13,304
Depreciation (20%)	19,349
Finance Charges (4%)	3,838
Others (12%)	11,341
TOTAL	97,044

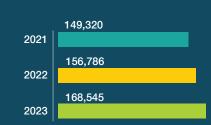


Response (33%)	32,344
Commercial (9%)	9,058
Subsea Well Intervention Services (49%)	47,754
Global Dispersant Stockpile (3%)	3,283
Regional Supplementary Services (4%)	3,890
Support Services (1%)	714
TOTAL	97,044

# FINANCE

**Financial Review: Reflecting on the Year's Fiscal Landscape** 

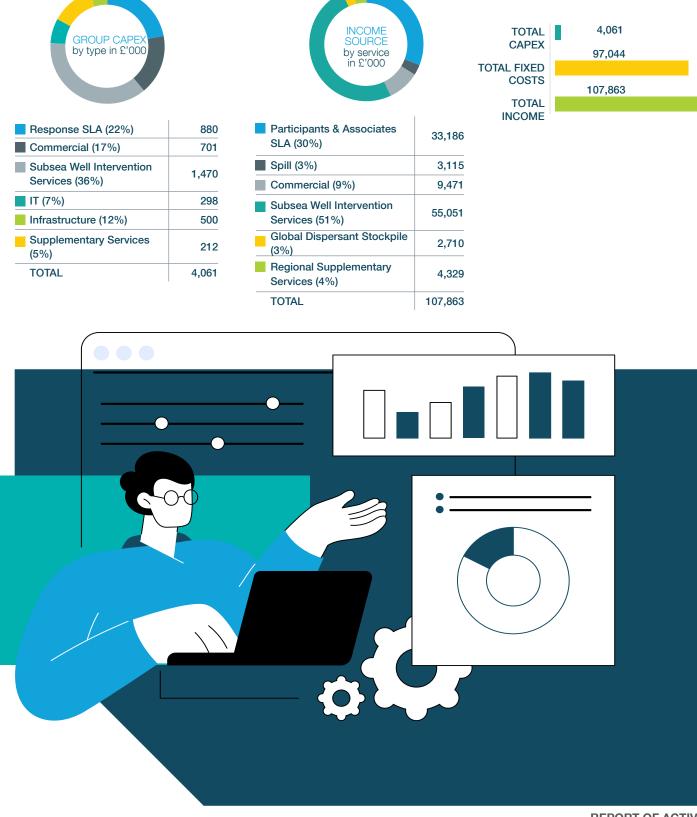
# MEMBERSHIP







GROUP CAPEX by type in £'000 Response SLA (22%) 880 SLA (30%) Commercial (17%) 701 Spill (3%) Subsea Well Intervention 1,470 Services (36%) 298 IT (7%) Infrastructure (12%) 500 Supplementary Services 212 (3%) (5%) 4,061 TOTAL





### SUMMARY IN £'000

11





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